

Grievance Meeting ADP Scheme "Provision of Missing Facilities and up-gradation of Electricity System at Sheikh Zayed Medical College/Hospital, Rahim Yar Khan"
Financial Year 2022-23 Held On 27-10-2022

-1. M/s Allied Business Machines, 3-Coop, Bank Building, Chowk Kutchery, Multan

| Sr.# | Item Name | Make | Model | Status by Technical Committee | Observations raised by Technical Committee | Reply by the firm | Review by the Technical Member | Decision of the Grievance Committee | Current Status |
|------|--|----------|--------------------|-------------------------------|---|---------------------|--------------------------------|-------------------------------------|----------------|
| 1 | Computer | Dell | Vostro 3888 | Non-Responsive | 1. Bid validity is 30 days instead of 120 days 2. Dell authorization certificate is not attached 3. Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. 4. USB Standard Keyboard & USB Laser Mouse (Same Brand) is not quoted. | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |
| 2 | UPS for Computer | Crown | CMU-650 | Non-Responsive | 1. Bid validity is 30 days instead of 120 days 2. Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. 3. The Output power capacity of quoted model is 360Watts instead of 375Watts 4. The following technical parameters are not mentioned in your bid:- Topology: Line Interactive Waveform type: Stepped approximation to a sinewave Transfer Time: 6ms typical : 10ms maximum Battery Life (years): 3-5 years Intelligent off Mode Charging Backup time: Standard (10-15 Minutes Backup) Audible Alarm: Alarm when on battery (distinctive low battery alarm), overload continuous tone alarm | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |
| 3 | Black & White Laser Printer | HP | LaserJet Pro M404n | Non-Responsive | 1. Bid validity is 30 days instead of 120 days 2. Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |
| 4 | Hard Disk Drive | Segate | Not mentioned | Non-Responsive | 1. Bid validity is 30 days instead of 120 days 2. Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |
| 5 | Video Conferencing System with Trolley, 55" Smart LED & installation (on Turn Key basis) | Logitech | Not mentioned | Non-Responsive | 1. Bid validity is 30 days instead of 120 days 2. Firm has no experience and authorization certificate is also not attached 3. Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. 4. Copies of earlier completed contracts (supply orders) are not attached. 5. The following technical parameters are not mentioned in your bid:- Codec: Communication Method: ITU-T H.323, IETF SIP, ITU-T H.239 and BFCP Video Resolution of People (using different network bandwidths): 1080p60 using 1 Mbit/s (optional), 1080p30 using 512 kbit/s (optional), 1080i60 using 512 kbit/s (optional), 720p50/60 using 512 kbit/s (optional), 720p25/30 using 384 kbit/s Dual Stream: Dual 1080p60 (optional), Dual 1080p30 (optional), and Dual 720p30 Communication Bandwidth: 256 kbps to 18 Mbps No. of Simultaneous Connection Sites: 2 (Expandable to 4) Audio Outputs: 4 x RCA, 2 x HDMI Network: IP: 10/100/1,000 Base-T, 2 x RJ45 | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |

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| | | | | | <p>Camera:</p> <p>1. The following parameters are not mentioned: Lens Specifications: 2.38 MP, 1/2.8-inch CMOS imaging chip Number of Presets: 30 Digital Wide Dynamic Range and Inversion Support: Yes Video Outputs: 1 x HD-VI (DVI & YPbPr)</p> <p>2. Video Output Pixels are HD 1080p30 instead of 1080p50/60, 1080i50/60, 1080p25/30, and 720p50/60</p> <p>3. 10x lossless full HD zoom instead of 12x optical plus 12x digital</p> <p>Mic</p> <p>1. The following parameters are not mentioned: Voice Pickup Distance: 6 m Voice Pickup Range: 360° Operating Temperature: 0°C to 40°C Accessories: Remote, Wires etc. with the system</p> <p>LED 55inch 4K Resolution</p> <p>1. The following parameters are not mentioned: Features: Film Mode, Natural Mode Audio: Dolby Digital Plus, Dialog Enhancement, Audio Pre-selection Descriptor Processor: Quad-Core Accessibility Voice guide (UK English, German, French, Spanish, Italian etc) IPv6 Support: Yes, MBR Support: Yes Eco Feature: Eco Sensor, Energy class A Connection: AC220-240V 50 / 60Hz Energy Consumption: (Max)140 W, Energy Consumption: (Standby) 0.50 W Power Consumption: (Energy Saving Mode) 50.1 W, Power Consumption: (Typical) 110 W Luminance Ratio: 79%</p> <p>Warranty</p> <p>1 Year warranty instead of 3 Years</p> | | | | |
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2. M/s Data Distinct Solutions (Pvt.) Limited Property# 2445/18 Ward# 10, Nawazabad, Eid Gah Road, Multan

| Sr.# | Item Name | Make | Model | Status | Observations | Reply by the firm | Review by the Technical Member | Decision of the Grievance Committee | Current Status |
|------|--|--------|-----------------|----------------|--|---------------------|--------------------------------|-------------------------------------|----------------|
| 1 | Video Conferencing System with Trolley, 55" Smart LED & installation (on Turn Key basis) | Huawei | Idea Hub Pro 65 | Non-Responsive | <p>Codec:</p> <p>1. Communication Method: H.265 1080p Hardware Codec instead of ITU-T H.323, IETF SIP, ITU-T H.239 and BFCP</p> <p>2. No. of Simultaneous Connection Sites: 2 (Expandable to 4) is not mentioned.</p> <p>3. Audio Outputs: 1xbuiltin speaker, 1xHDMI, 1x3.5mm Line Out instead of 4 x RCA, 2 x HDMI</p> <p>Mic</p> <p>1. Voice Pickup Range is 180° forward instead of 360°</p> <p>2. Accessories: Remote, Wires etc. with the system is not mentioned.</p> <p>Video Conferencing Trolley with delivery</p> <p>The firm quoted stand instead of trolley</p> | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |

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3. M/s Computer Tips, 320 3rd Floor Eden Centre, Jail Road, Lahore.

| Sr.# | Item Name | Make | Model | Status | Observations | Reply by the firm | Review by the Technical Member | Decision of the Grievance Committee | Current Status |
|------|--|--------|-------------------|----------------|---|---------------------|--------------------------------|-------------------------------------|----------------|
| 1 | Computer | Dell | Vostro 3888 | Non-Responsive | Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. | Reply submitted | Objection Stand | Objection Stand | Non-Responsive |
| 2 | Work Station | Lenovo | ThinkStation P330 | Non-Responsive | Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached. | Reply submitted | Objection Stand | Objection Stand | Non-Responsive |
| 3 | Video Conferencing System with Trolley, 55" Smart LED & installation (on Turn Key basis) | Huawei | Idea Hub Pro 65 | Non-Responsive | <p>Company registration certificate dully registered with PEC, SECP or PRA in case of local supplier is not attached.</p> <p>Codec:</p> <ol style="list-style-type: none"> 1. Communication Method: H.265 1080p Hardware Codec instead of ITU-T H.323, IETF SIP, ITU-T H.239 and BFCP 2. No. of Simultaneous Connection Sites: 2 (Expandable to 4) is not mentioned. 3. Audio Outputs: 1xbuiltin speaker, 1xHDMI, 1x3.5mm Line Out instead of 4 x RCA, 2 x HDMI <p>Camera</p> <ol style="list-style-type: none"> 1. Lens Specifications: 2.38 MP, 1/2.8-inch CMOS imaging chip is not mentioned 2. Video Output Pixels are 1080p30 instead of 1080p50/60, 1080i50/60, 1080p25/30, and 720p50/60 3. Zoom: 2x digital zoom instead of 12x optical plus 12x digital 4. Pan/Tilt: Pan range: ±100°; Tilt range: ±30°; Minimum pan and tilt: 2°/s; Maximum pan: 80°/s, 25°/s tilt 5. SNR and Minimum Light: 59 dB 2 lux (50 IRE, F1.8) is not mentioned. 6. Number of Presets: 30 is not mentioned. 6. Digital Wide Dynamic Range and Inversion Support is not mentioned. <p>Mic</p> <ol style="list-style-type: none"> 1. Voice Pickup Range is 180° forward instead of 360° 2. Accessories: Remote, Wires etc. with the system is not mentioned. <p>Video Conferencing Trolley with delivery</p> <p>The firm quoted stand instead of trolley</p> | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |

4. M/s GCS (Pvt.) Ltd. House No.22-C E-2 Gulberg III, Lahore.

| Sr.# | Item Name | Make | Model | Status | Observations | Reply by the firm | Review by the Technical Member | Decision of the Grievance Committee | Current Status |
|------|--------------|------|----------------|----------------|---|-------------------|--------------------------------|-------------------------------------|----------------|
| 1 | Computer | Dell | Optiplex 3000 | Non-Responsive | 3 Years complete warranty on site is not mentioned. | Reply Submitted | Objection removed | Objection removed | Responsive |
| 2 | Work Station | Dell | Precision 3660 | Non-Responsive | 3 Years complete warranty on site is not mentioned. | Reply Submitted | Objection removed | Objection removed | Responsive |

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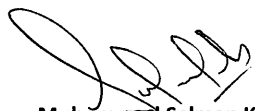
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|---|-----------------------------------|-----------------|----------|----------------|--|-----------------|-------------------|-------------------|------------|
| 3 | Hard Disk Drive | Western Digital | WD40PURZ | Non-Responsive | Warranty is not mentioned. | Reply Submitted | Objection removed | Objection removed | Responsive |
| 4 | Wifi Solution (on Turn Key Basis) | H3C | - | Non-Responsive | Core Switch Switching capacity is 128Gbps instead of 160Gbps | Reply Submitted | Objection removed | Objection removed | Responsive |

5. M/s Computer Marketing Company (Pvt.) Ltd, 3rd Floor, I.E.P. Building, 97/D-1 Main Blvd. Gulberg 3, Lahore.

| Sr.# | Item Name | Make | Model | Status | Observations | Reply by the firm | Review by the Technical Member | Decision of the Grievance Committee | Current Status |
|------|-----------------------------------|--------|-------|----------------|---|---------------------|--------------------------------|-------------------------------------|----------------|
| 1 | Wifi Solution (on Turn Key Basis) | Huawei | - | Non-Responsive | <p>Wireless Access Point</p> <ol style="list-style-type: none"> 1. Interfaces: 1 port instead of 2 x Network interface: 2GE Base-T 2. Features: Support 256 associated client devices per radio is not mentioned. 3. Support Wireless Intelligent Application Aware (wIAA), wIDS/wIPS, 802.11w, discover and suppress counterfeit APs based on SSID is not mentioned. 4. Support user amount and traffic load balance is not mentioned. 5. Supports user isolation between Layer 2 forwarding suppression and virtual AP (multiple SSID) is not mentioned. 6. Support Remote probe analysis is not mentioned. <p>Wireless Controller</p> <ol style="list-style-type: none"> 1. License to manage 80 APs is offered instead of x84 Access Points for Current Requirement <p>Unified Threat Management (UTM) Firewall</p> <ol style="list-style-type: none"> 1. The quoted firewall have 2 SFP ports instead of 6, 10 GE RJ45 ports instead of 14 and have no SFP+ port 2. The following have not been mentioned in the technical offer <ol style="list-style-type: none"> i. Must Support and quote Hot Swappable Redundant Power Supplies ii. Flash 4GB & SDRAM 8GB or Higher iii. The firewall must support Interface expansion and at least 2 expansion slot must be supported iv. The firewall throughput should be at least 8 Gbps or higher v. The NGFW+IPS+AV should be at least 3.5 Gbps or Higher vi. The maximum number of concurrent sessions should be at least 4 Million or Higher vii. The number of new connections per second should be at least 70K or Higher viii. Virtual firewall feature must also be supported ix. Must support WAF functionality including Cross site scripting, SQL injection attacks, attack protection, WAF rules for user customization, Java blocking, ActiveX blocking x. Should support Email filtering based on subject, content, attachment URL/content filtering | Reply not submitted | Objection Stand | Objection Stand | Non-Responsive |

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| | | | | <p>xi. Should support uses link state inspection and link busy detection technologies which applies to a network egress to balance traffic among multiple ISP links.</p> <p>xii. Should support Active/active and active/standby stateful failover, IKE state synchronization in IPsec VPN, VRRP</p> <p>xiii. Should support configuration management at the CLI, Remote management through Web, Device management through NMS, SNMP, Intelligent security policy</p> <p>xiv. Firewall Must Support Application Load Balancing and WAF Feature Function from the Same Hardware</p> <p>3. The proposed solution have 64GB HDD for storage instead of 1TB</p> <p>4. The quoted offer have 1 year UTM Bundle license instead of 3 years</p> <p>Core Switch</p> <p>1. Switching capacity is 128Gbps instead of 160Gbps</p> <p>2. The quoted model have no Redundant Power Supply</p> <p>Managed Switch POE</p> <p>1. The quoted model have SFP ports instead of SFP+ ports</p> <p>2. Switching capacity is 56Gbps instead of 120Gbps</p> <p>3. Forwarding throughout is 42Mpps instead of 90Mpps</p> <p>4. Support port scheduled down and port sleep, closes the ports without application is not mentioned</p> <p>Patch Cord</p> <p>The firm quoted 1 m patch cord instead of 0.5 Meter Patch Cord</p> <p>Connector RJ 45</p> <p>Supports PoE++ (802.3bt) 4PPoE, up to 90W is not mentioned</p> <p>UTP Cable</p> <p>Compatible with PoE (Power over Ethernet) and PoE+ (Power over Ethernet Plus) which allow to supply equipment's camera, WIFI hotspot until 13W or 25W is not mentioned</p> | | | |
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Muhammad Salman Khan
Procurement Officer
SZMC/SZH, R. Y. Khan (Member)



Muhammad Farhan Saeed
Server Room Incharge
SZMC/SZH, R. Y. Khan. (Technical (Member)



Dr. Muhammad Bilal Ghafoor
Associate Prof./HOD IT Department
SZMC/SZH, R. Y. Khan (Member)



Dr. Yaseen Malik
AMS
SZH, R. Y. Khan (Member)



Dr. Mqeen Akhter Malik
Assistant Prof. Medicine Department
SZMC/SZH, R. Y. Khan (Member)



Dr. Ali Burhan Mustafa
Associate Prof./HOD Psychiatry Department
SZMC/SZH, R. Y. Khan (Member)



Dr. Muhammad Tariq Ghafoor
Associate Professor /HOD Surgery Department (Chairman)
SZMC/SZH, R. Y. Khan