

SHEIKH ZAYED MEDICAL COLLEGE/ HOSPITAL RAHIM YAR KHAN

GRIEVANCES SUBMITTED BY THE BIDDERS FOR THE BULK PURCHASE OF SURGICAL DISPOSABLE MEDICAL DEVICES (DRUG & NON-DRUG, ANGIOGRAPHY & CARDIAC SURGERY ITEMS) FINANCIAL YEAR 2023-24 (RE-TENDER) FINANCIAL YEAR 2023-24.

Sr.	Name of Bidder	T. Sr. No. & Name of item	Reasons of Rejections	Grievances of Firm	Decisions by Grievances Re-Addressal Committee
01	M/s. Universal Enterprises	Tender Sr. Oxygenator with Tubing set Adult with arterial filter (Capiox) Terumo Cardiovascular USA	<p>Non-Responsive</p> <ol style="list-style-type: none"> 1. Non provision of sample 2. Product experience (from date of registration i.e. 22-12-2022) 	<p>We quoted our Terumo oxygenator brand all over the Pakistan every year. This brand is using almost all renowned hospital since decades (for infant neonatal, child & adult)</p> <p>Last year we participated in your esteemed hospital and submitted our covering letter for sample exemption as per the product experienced based so that your hospital accepted it and declared us technically responsive. So based on this previous year technical report kindly accept our grievance and allow us responsive in this tender.</p>	<p>Firm did not provided the sample even at the time of meeting and end user has no previous clinical experience of said product, moreover, firm failed to provide any clarification regarding product experience. So, grievance of the firm rejected by the committee and decision of TSC was upheld.</p>

Dr. Maria Zulfiqar
Pharmacist
Procurement Section

Mrs. Rahat Ramzan
DT/DC, SZH, R.Y.Khan

Dr. Ambreen Bhatti
A.M.S. (Stores)

Asst. Prof. Dr. Raghil Iqbal
Peads Unit II

Asst. Prof. Dr. Muhammad Hassan Abbas
Head of Surgery Unit II

Assot. Prof. Dr. Imran Bashir
Head of Pulmonology Dept.

Assot. Prof. Dr. Muhammad Zafar Majeed
Medicine Unit III

Prof. Dr. Nuzhat Rasheed
Head of Gynea Unit II

Prof. Dr. Naseem Ahmed
Head of Cardiac Surgery Dept.

Prof. Dr. Mazhar Rafi
Head of Peads Surgery Dept.

Dr. Agha Tauheed Ahmed Khan
Medical Superintendent

Prof. Dr. Muhammad Saleem
Principal
SZMC/SZH, R.Y.Khan.