

SHEIKH ZAYED MEDICAL COLLEGE/ HOSPITAL RAHIM YAR KHAN

GRIEVANCES SUBMITTED BY THE BIDDERS FOR THE BULK PURCHASE OF MEDICINES (INJECTABLES/ INHALATIONS & IV FLUIDS) TENDER, FINANCIAL YEAR 2024-25 HELD ON (Dated 21-05-2024)

| Sr. No. | Name of Bidder | T. Sr. No. & Name of item | Reasons of Rejections | Grievances of Firm | Decisions by Grievances Re-Addressal Committee |
|---------|---------------------|---|--|--|--|
| 01 | M/s. Brookes Pharma | T. Sr. Nos. 11. Inj. Atracurium Besylate 10mg / ml ampoule of 3ml packed in carton with leaflet. | Firm Declared as responsive and submit grievance against M/s. Bajwa Pharma. | Your institute approved M/s. Bajwa Pharma for the said products. M/s. Bajwa Pharma has no vast experience in teaching hospitals/ institutes in Punjab and local market but our firm has end user satisfaction and availability in local market. Further DTL of this product of Bajwa Pharma Failed in DHQ Faisalabad. So kindly declare M/s. Bajwa Pharma as non-responsive. | Committee was informed that firm itself was responsive and submitted grievance against another firm i.e. M/s Bajwa pharma which was declared responsive by TSC. Committee discuss the grievance in detail and unanimously rejected the request of the bidder and decision of the TSC was upheld. |
| | | T. Sr. Nos. 12 Inj. Atracurium Besylate 10mg / ml ampoule of 5ml, packed in carton with leaflet. | | | |
| 02 | M/s. A.A. Pharma | T. Sr. Nos. 110 Inj. Erythropoietin Alpha 4000iu, Pre-filled syringe, packed in carton with leaflet. | Firm Declared as responsive and submit grievance against BF Bio Sciences by M/s. New Majeed Med | Several institutes have reported issues with the efficacy of this product. We kindly request to review the quality of BF Biosciences Erythropoietin product to ensure it meets the necessary standards for patient treatment. | Committee was informed that firm itself was responsive and submitted grievance against another firm i.e. M/s New Majeed which was declared responsive by TSC. Committee discuss the grievance in detail and unanimously rejected the request of the bidder and decision of the TSC was upheld. |
| 03 | M/s. Allmed Pharma | Bidder wise | Firm declared as non responsive due to non submission of Affidavit regarding price reasonability certificate. | We are providing the required documents, kindly accept and declare us as responsive. | Required document submitted by the bidder with the grievance. Committee evaluated the provided documents and declared the firm responsive for healthy competition. Further committee showed serious concern and reservation to firm for late submission of required documents and for non compliance in technical bid. |
| 04 | M/s. New Majeed | T. Sr. No. 6. Inj. Bupivacaine Spinal 7.5mg/ ml, 2ml amp. packed in carton with leaflet. (Surge Lab.) | Qualifying marks did not achieve by the bidder and samples were also not submitted by the bidder. So declared as non responsive. | We are providing the required documents and samples of said items Kindly accept and declare as responsive. | Required document still not provided by the bidder. Further firm also failed to provide sufficient evidence to procuring these products by renowned neighboring institute and qualifying marks did not achieved by the bidder. So grievance of the bidder was rejected for these items and decision of TSC was upheld. |
| | | T. Sr. No. 51 Inj. Linzolid 2mg/ ml, 600mg/ 300ml, Glass Bottle,with Hanger, Packed in carton with leaflet (Surge Lab.) | | | |
| | | T. Sr. No. 12 Inj. Atracurium Besylate 10mg / ml ampoule of 5ml, packed in carton with leaflet. (Surge Lab.) | | | |
| | | T. Sr. No. 48. Inj Amikacin sulphate 500mg/ amp/ vial, packed in carton with leaflet. (Surge Lab.) | Qualifying marks did not achieved by the bidder and samples were also rejected by the TSC, so declared as non responsive. | We are providing the required documents and samples of said items Kindly accept and declare as responsive. We providing the stock of atracurium besylate through LPQ to meet the emergency situation and no written complain has been received. Kindly re-evaluate the sample and consider us for strong competition. | Required document still not provided by the bidder. further firm also failed to provide sufficient evidence to procuring these products by renowned neighboring institute and qualifying marks did not achieved by the bidder and samples were already rejected by the end user. So grievance of the bidder was rejected for these items and decision of TSC was upheld. |
| | | T. Sr. No. 11. Inj. Atracurium Besylate 10mg / ml ampoule of 3ml packed in carton with leaflet. (Surge Lab.) | | | |

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|---------|------------------------------|--|--|---|--|
| 05 | M/s. Lab Dignostic. | T. Sr. No. 92. Inj. Enoxaprin 60mg, Prefilled syringe/ Vial + 1cc syringe, packed in carton with leaflet. Brand Name: Vinox | Qualifying marks did not achieved by the bidder and samples were also rejected by the TSC, so declared as non responsive. | We are providing the required documents kindly evaluate and accept the documents and declare as responsive. | Required document still not provided by the bidder. Further firm also failed to provide sufficient evidence to procuring these products by renowned neighboring institute and qualifying marks did not achieved by the bidder. So grievance of the bidder was rejected for these items and decision of TSC was upheld. |
| | | T. Sr. No. 177. Inj. Iohexol 350mg/ ml, 50ml/ 100ml, packed in carton with leaflet. Brand Name: Iohexid 50ml & 100ml | Qualifying marks did not achieved by the bidder and said item have less than one year market experience, so declared as non responsive. Further samples were also rejected by the TSC. | | |
| 06 | M/s. Wilshire Lab. | Inj. Diazepam 10mg/ 2ml amp. of 2ml, packed in carton with leaflet. Brand Name : Relax | Qualifying marks achieved by the bidder but bidder did not submit the sample with the tender, so declared as non responsive. | We are already provided the 02 samples with the bid. And now once again providing 02 pack of sample, kindly evaluate and declare us as responsive. | Bidder provided the sample with grievance and committee accepted the request of the bidder for evaluation of the sample as qualifying marks already achieved by the bidder. The provided sample was evaluated by the committee/ end user and approved the sample. So declared the firm responsive for healthy competition. |
| 07 | M/s. Care Pharma | T. Sr. Nos. 59. Infusion. Levofloxacin 500mg, Glass bottle of 100ml, packed in carton with hanger Brand Name: Medac | Qualifying marks did not achieved by the bidder and sample was also rejected by the TSC, so declared as non responsive. | We are providing the required documents CRC, DRC, ME kindly evaluate and accept the documents and declare as responsive. | Required document still not provided by the bidder. Further firm also failed to provide sufficient evidence to procuring these products by renowned neighboring institute and qualifying marks did not achieved by the bidder. So grievance of the bidder was rejected for these items and decision of TSC was upheld. |
| | | T. Sr. Nos. 111. Inj. Vitamin D3- 200,000 iu/ml, packed in carton with leaflet. Brand Name: D-Save | Qualifying marks did not achieved by the bidder and sample was also not submitted by the bidder, so declared as non responsive. | We are providing the required documents and sample, kindly accept. Re-evaluate the sample and declare as responsive. | |
| 08 | M/s. Punjab Medical Services | Bidder wise | Firm declared as non responsive due to non submission of compulsory parameter i.e. Certificate that prices are not more than trade price. | DRAP has not increased the prices as per current need therefore we are unable to provide the required undertaking. So review the decision of TSC and accept our grievance and declare as responsive. | Committee discussed the grievance in detail and unanimously rejected the request of the bidder and Decision of the TSC was upheld. |

Dr. Nazish Mustafa
Pharmacist Procurement
Section

Mrs. Rahat Ramzan
DT/DC, SZH, R. Y. Khan

Dr. Ambreen Bhatti
A.M.S. (Stores)

Asst. Prof. Dr. Raghil Iqbal
Peads Unit II

Asst. Prof. Dr. M. Hassan Abbas
Head of Surgery Unit II

Asst. Prof. Dr. Imran Bashir
Head of Pulmonology Dept.

Asst. Prof. Dr. M. Zafar Majeed,
Medicine Unit III

Prof. Dr. Nuzhat Rasheed
Head of Gynea Unit II

Prof. Dr. Mazhar Rafi
Head of Peads Surgery Dept.

Dr. Rao Amjad Ali Khan
Medical Superintendent

Prof. Dr. Muhammad Saleem
Principal
SZMC/SZH, R. Y. Khan.