

Sheikh Zayed Medical College / Hospital, Rahim Yar Khan

Grievance Technical Evaluation for Outsourcing of Janitorial Services at Sheikh Zayed Medical College/Hospital,
Rahim Yar Khan IPB # 288 date 20-07-2024

M/S Shaheen & Yousaf Brother (BWP)

Observations raised by the Technical Committee of SZMC, Rahim Yar Khan	Technical committee Remarks	Bidder's Reply	Status of Observation	Decision
1 The Bidder must have active National Tax Number (NTN), Punjab Sales Tax (PST) Number and active General Sales Tax (GST) Registration Number with documentary proof	GST Registration is not attached	Copy of application to FBR for GST registration submitted	Objection Removed	Responsive
2 Bidder shall submit an affidavit to the effect that: • Bidder is not black listed by the procuring agency. • The documents/photocopies provided with Bid are authentic. In case of any fake/bogus document found at any stage, the Bidder shall be blacklisted as per Law/ Rules. • The provided information is correct	Affidavit is not submitted by the firm Name	Concerning the affidavit, it is true that the submitted document was signed by the sole proprietor in their individual capacity. However, as a sole proprietorship, there is no legal distinction between the firm and the proprietor. The affidavit clearly identifies the individual and their association with the firm.	Objection Removed	

M/S Insol Services (Pvt) Ltd, Lahore

Assertions & Objections raised by the Anees Brothers Services (Pvt) Ltd.	Technical committee Remarks	Bidder's Reply	Status of Observation	Decision
1 On Verification from EOBI RYK it has been reported that only 36 janitors are registered whom insurance was paid against contribution month Jun-2023 while according to award letter 215 Janitors should be registered with EOBI RYK.	-	No reply submitted before the grievance committee as Mr. Ahmad Nawaz attended the meeting with invalid authority letter without any signature of the issuing authority of the firm.	Objection Stand	Non-Responsive
2 According to Award Letter firm is bound to submit 215 Janitors EOBI on quarterly basis but in this case, firm submitted only 36 janitors' insurance certificate with voucher No. 1001624832 dated Jun, 2023. (Copy enclosed)	-	No reply submitted before the grievance committee as Mr. Ahmad Nawaz attended the meeting with invalid authority letter without any signature of the issuing authority of the firm	Objection Stand	
3 The Firm should be bound before tender participation each & every document is status "Active" as per knockdown Criteria while the firm is Inactive after participation (copy enclosed)	-	No reply submitted before the grievance committee as Mr. Ahmad Nawaz attended the meeting with invalid authority letter without any signature of the issuing authority of the firm	Objection Stand	
4 Performance certificate issued from the existing procuring agency was not submitted. A number of complaints against the firms were submitted from the In-charge of Janitorial Services, SZMC/Hospital, RYK due to firm's poor performance.	-		Objection Stand	

M/S SB Cleaning Services (SMC) Pvt. Ltd. Lahore

Observations Raised by the Anees Brothers Services (Pvt) Ltd.	Technical committee Remarks	Bidder's Reply	Status of Observation	Decision
1 In the bidding documents firm submitted award letter of SZH RYK issued on 15-04-2020 while firm registered on FBR 03-06-2020 and PRA (Punjab Revenue Authority) registered on dated 07-13-2020, it means there is misfortune for the institute while during scrutinizing. How it is possible to issue an award letter without FBR registration, please recheck the technical bid for healthy competition this work.		M/s SB Cleaning Services was registered with FBR on 01 Jan 2013 as Sole Proprietor business of Mr. M. Tayyab (copy of FBR registration is attached)	Objection Removed	Responsive.
2 The firm is responsive current financial year of Sheikh Zayed Hospital while the firm writ submission of civil court Rahim Yaar Khan against the Sheikh Zayed Hospital (copy enclosed). How firm did technically qualified?		No. Writ Petition was filed by our company against the SZMC-RYK. A civil suit was filed but it was later on withdrawn/DNP. Hence, no litigation is pending against SZMC	Objection Removed	
3 The Firm should be bound before tender participation each & every document is status "Active" as per knockdown Criteria while the firm is Inactive after participation (copy enclosed).		Our company is active on FBR & PRA (copies of ATL attached)	Objection Removed	
4 M/S SB Cleaning Services (SMC-Private) Limited, Lahore is qualified to your kind institution, kindly bid re-evaluates and status change "non-responsive" for health of institution and the Authority strict action against the bidder		Our company meet all the requirements of the captioned tender. Hence eligible to be declared as responsive	Objection Removed	

M/S Anees Brothers Services (Pvt) Ltd.

Observations Raised by the Insol	Remarks	Bidder's Reply	Status of Observation	Decision
1 As you can see from the attached documentation showing that actual award letter is issued in the name of				


<p>Anas Brothers Enterprises Pvt, Limited, by the procuring agency "Faisalabad Institute of Cardiology" with cheques also issued in their name not in M/s Anees Brothers Services. The actual holder of the experience claimed by MS Anees Brother Services appears to be MS Anas Brothers Enterprises Pvt. Limited</p>		<p>No. reply submitted by the firm</p>	<p>Could not prove that M/s Anees Brother have been issued the Award letter from the "Faisalabad Institute of Cardiology"</p> <p style="text-align: right;">Non-Responsive</p>
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Note: - Procuring agency may verify the submitted documents from relevant institution/issuing Authority. In case of any document found forged, bogus or fake, the procuring agency will take legal action against the firm and firm will be blacklisted from PPRA for any contract in future all over the Punjab.



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AMS General Store
SZH, RYK


Dr. Imtiaz Lodhi
AMS(Complaint)
SZH, RYK

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SZMC/SZH, RYK


Dr. Muhammad Shahbaz Hussain
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SZMC/SZH, RYK


Dr. Rao Anjad Ali
Medical Superintendent
SZH, RYK


Prof Dr. Tariq Ghafoor
Chairman Grievance Committee
SZMC/SZH, RYK