

Sheikh Zayed Medical College/Hospital, Rahim Yar Khan

Grievance for Annual Framework Contracts IPB- 490 during the FY-2024-25

Dated 31-08-2024(Saturday)

Sr. No.	Firm Name	Observations	Grievance Submitted	Decision
1.	M/S Moon Enterprises Bahawalpur	1. Bank Balance / Credit Limit closing balance of your account at 30 th May 2024 were Rs.800,588/- that is insufficient of our required estimated cost of each tender mentioned in the subject.	The pending liability of Rs. 20 Million to SZH is a signified obstacle in presenting a desired bank statement.	<i>objection stands.</i>
		2. List of other cities offices are not attached.	No Reply	<i>objection stands.</i>
		3. Submitted CDR's Title Medical Superintendent but required is the name of Principal of Sheikh Zayed Medical College/Hospital Rahim Yar Khan.	The tender was advertised by the Medical Superintendent and subsequently we prepared CDR in the name of M.S	<i>objection stands.</i>
Final Decision				
2.	M/S Caps Care Rahim Yar Khan	1. Relevant experience attached 04 purchase order / supply order/ completion certificates instead of 05. You got 12 marks out of 15.	We have 20 Years experience of various institutions and submitted four only and if required, we can submit even more purchase / supply orders to your satisfaction.	<i>objection stands.</i>
		2. The Bank statement of your account attached up to 20 May 2024 which is not considered.	We submitted the bank statement for current financial year and previous two years as well to assess our financial capability. The submitted tenure in our understanding was enough to satisfy you , however if you	<i>objection stands.</i>

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3.	M/S Al Ghani Traders, Rahim Yar Khan	<p>1. Relevant experience attached 04 purchase order / supply order/ completion certificates instead of 05. You got 12 marks out of 15.</p>	<p>3. List of other cities offices are not attached.</p>	<p>4. Submitted CDR's Title Medical Superintendent but required is the name of Principal of Sheikh Zayed Medical College/Hospital Rahim Yar Khan.</p>	<p>desire, another 2 months may also be submitted.</p>
		<p>6. Bid validity period 180 days is not mentioned on your letter head pad.</p>	<p>5. Clearance certificate from Principal SZMC, if already working in the institution is not attached.</p>	<p>The modified CDR may be submitted in the name of honorable Principal SZMC instead of Medical Superintendent, it may be considered as clerical mistake as previously such instruments were addressed to M.S.</p>	<p>We don't have offices in other cities but have operational groups actively providing services as and when required.</p>
		<p>As per tender documents, these rates would be valid for one year, hence we did not mention period as it had already been stated in the relevant documents. The terms and conditions proforma duly signed has already been submitted.</p>	<p>We did not work for such services previously for SZMC, hence this objection doesn't apply to us.</p>	<p>Final Decision</p>	<p>objection stands,</p>
		<p>I am working from last many years at Sheikh Zayed Hospital. My supply orders are attached to the tender.</p>			<p>objection stands, the documents submitted have been reviewed by us changing the dates.</p>
		<p>objection stands,</p>			<p>New Response. The form should be blacklisted for forgoing.</p>

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<p>2. Bank Balance / Credit Limit closing balance of your account at 30th May 2024 were Rs.89397/- that is insufficient of our required estimated cost of each tender mentioned in the subject</p>	<p>The institution has requested a three-year bank statement, and upon reviewing the total turnover, I meet your requirements.</p>	<p><i>objection stands,</i></p>
<p>3. List of other cities offices are not attached.</p>	<p>Al Ghani Company has two offices, and their addresses are mentioned on the letter.</p>	<p><i>objection stands.</i></p>
<p>4. Submitted CDR amount Rs. 7000/- instead of 70,000/- of tender of waste management items is not according to the institutional requirement.</p>	<p>My CDR was mistakenly set at 7,000, but I will deposit an additional 63,000.</p>	<p><i>objection stands.</i></p>
<p>5. Bid validity period 180 days is not mentioned on your letter head pad.</p>	<p>No reply</p>	<p><i>objection stands,</i></p>
<p>Final Decision</p>		<p><i>Non Response</i></p>


Dr. Amir Khakwani
AMS SZH


Dr. Javed Iqbal
Associate Prof. Medicine


Prof. Dr. Tariq Ghafoor
HOD Surgery Department/ Chairman
Grievance Committee