OFFICE OF THE PRINCIPAL / HEAD OF INSTITUTIONS

SHEIKH ZAYED MEDICAL COLLEGE, SHEIKH ZAYED HOSPITAL,
H.H. SH. KHALIFA INSTITUTE OF ALLIED HEALTH SCIENCES & HEALTH CARE CENTER,
COLLEGE OF NURSING SHEIKH ZAYED MEDICAL COLLEGE RAHIM YAR KHAN,
PILOT PROGRAM FOR HUB & SPOKE MODEL AT ZAHIR PIR, RAHIM YAR KHAN.
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Ref. No. 885-93 /DEV/SZMC Dated 19 - 11 / 2026

OFFICE ORDER

SUBJECT: BLACKLISTING/DEBARMENT OF M/S DIGIONICS (PVT.) LIMITED, 15-SHADMAN, JAIL ROAD, LAHORE

WHEREAS, M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore, a Supply Order was issued vide No. 724-28/E&D/SZMC dated 30-04-2019 for the supply and installation of a Digital Radiography (DR) System under the scheme titled "Provision of Radiological Equipment in 120-Bedded Emergency at Sheikh Zayed Medical College/Hospital, Rahim Yar Khan" **(Copy of Supply Order/work awarded Attached as Annex-A).**

AND WHEREAS, the DR System was installed at Sheikh Zayed Medical College/Hospital, Rahim Yar Khan on 01-08-2024; however, the installation remained incomplete/pending due to non-provision of the awarded printer and deficiencies in other components. In this regard, multiple/various letters were issued to the firm **(Copies of Letters attached as Annex-B)**. However, the response submitted by the firm was found unsatisfactory and the deficiencies remained unresolved.

AND WHEREAS, the DR System subsequently became non-functional, remained out of order from 11-12-2024 to 24-4-2025 (134 days), 2-9-2025 to 9-4-2026 (219 days) and 28-4-2026 till date 10-11-2026 (197 days) Total 550 days non-functional from the date of installation despite many opportunities were given to M/s Digionics (Pvt.) Limited, Lahore adversely affecting its intended use for radiological diagnostic services. Accordingly, Multiple Letters were issued to the firm highlighting the outstanding deficiencies and requiring remedial action according to contract/work awarded/supply order **(Copies of Letters attached as Annex-C).** However, M/s Digionics (Pvt.) Limited, Lahore failed to fulfil its contractual obligations and responsibilities in accordance with the Supply Order/ awarded work/bidding documents. Despite being afforded multiple opportunities to rectify the deficiencies and complete the assigned work, the firm deliberately adopted delaying tactics, failed to take corrective measures and submitted unsatisfactory responses, thereby causing undue delays in the completion of the assigned work.

AND WHEREAS, a Show Cause Notice vide Letter No. 816-18/DEV/SZMC dated. 22-10-2026 was issued to M/s Digionics (Pvt.) Limited, Lahore, requiring the firm to fulfil the following outstanding contractual obligations: **(Copy of letter Attached as Annex-D)**

A. Provision of Awarded Colenta DICOM Printer High Cap XLP according to Supply order which is still pending. A packed Colenta High Cap XP DICOM printer was provided by your firm on 25-09-2026 which is not according to supply order/biding documents/technical specification as per document submitted by your representative.

B. Provision/replacement of UPS batteries of DR System which was delivered at the time of installation i.e on 01-08-2024. The supplied batteries are out of order since 19-07-2025 till now.

C. Rectification / replacement of UPS of DR system is still pending which remained out of order from 11-12-2024 to 24-04-2025, again non-functional from 02-09-2025 to 09-04-2026 and again non-functional since 28-04-2026. During that period the DR system was also remained non-functional/fully shut down.

D. Improper/incomplete installation communicated on 07-10-2024 vide letter No. 1384-88/ DEV/SZMC.

AND WHEREAS, the reply submitted by the firm in response to the aforementioned Show Cause Notice was examined and found unsatisfactory, as it failed to provide a satisfactory explanation or demonstrate compliance with the outstanding contractual obligations **(Copy attached as Annex-E).**

AND WHEREAS, the firm was also afforded an opportunity of personal hearing through notice vide Letter No. 835-37/DEV/SZMC dated 31-10-2026 on 10-11-2026. **(Copy of letter Attached as Annex-F).** Despite the opportunities afforded to the firm to explain its position and rectify the

deficiencies, the representative of M/S Digionics, Lahore attend the meeting with the request that personal hearing meeting may be reschedule on 14th November, 2026 or 16th November 2026 instead of 10th November 2026 to discuss the printer issue and DR system will be made functional within this week **(Copy of letter Attached as Annex-G).** After that DR system was made functional on 16-11-2026 by the firm on their responsibility through direct WAPDA connection without UPS and the firm committed that the UPS will be repaired in five days. However, the firm failed to complete the required corrective measures within the stipulated period and the matter remained pending **(Copy of letter Attached as Annex-H).** The firm again vide letter No. DIG/DR/3036, dated. 16-11-2026 stated that the parts of the UPS are under repair and will take one more week to repair the UPS system **(Copy of letter attached as Annex-I).** This answer is unsatisfactory/unjustifiable and the firm is using delaying tactics.

AND WHEREAS, the continued failure of the firm to fulfil its contractual obligations, incomplete installation, non-provision of essential equipment, failure to rectify technical deficiencies and prolonged delay have adversely affected the operational availability of the DR System, caused administrative inconvenience and potential financial loss to the institution and undermined the intended objectives of the public-sector procurement.

AND THEREFORE, I, Prof. Dr. Muhammad Saleem, Principal, Sheikh Zayed Medical College/Hospital, Rahim Yar Khan being the competent authority, keeping in above facts and figures/in this case decided that the charges leveled against M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore has been proved and imposed the following penalties.

1. The 5% Performance Security deposited by M/s Digionics (Pvt.) Limited, Lahore, vide Bank Guarantee/Security No. 0776LBG190091, dated. 22-05-2019 amounting to Rs. 1,504,407/- shall be forfeited.
2. M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore is hereby blacklisted/ debarred to participate in any public procurement of this Institution i.e Sheikh Zayed Medical College/Hospital, Rahim Yar Khan for a period of five (05) years in accordance with the applicable provision of the PPRA Rules, 2014, as amended and other applicable rules due to failure to perform contractual obligations, incomplete installation, unsatisfactory performance, prolonged delay, potential financial loss to the public exchequer and fraud/misrepresentation practice.
3. The Managing Director, Punjab Procurement Regulatory Authority (PPRA), Government of the Punjab, Lahore is PRAYER to debar M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore to participate in all public procurement of whole Punjab and take appropriate action in accordance with recovery of financial loss, imposed of plenty for a period of five (05) years on account of persistent failure to fulfil its contractual obligations under Supply Order No. 724-28/E&D/SZMC dated 30-04-2019, incomplete installation of the Digital Radiography (DR) System, non-provision of the awarded Colenta DICOM High-Capacity Printer (XLP), failure to replace defective UPS and UPS batteries despite warranty obligations and failure to restore the system to proper working condition.

The firm shall have the right to file a representation against this blacklisting decision before the Managing Director, Punjab Procurement Regulatory Authority, Lahore within thirty (30) days of the issuance of this order in accordance with Rule 21(4) of the Punjab Procurement Rules, 2014, as amended, if any.

(Prof. Dr. Muhammad Saleem)
Principal
Sheikh Zayed Medical College/ Hospital
Rahim Yar Khan

C.C:

1. The Secretary, Govt. of the Punjab, SHC&MED, Lahore.
2. The Managing Director Punjab, Procurement Regulatory Authority, 3rd Floor, Al Falah Building, The Mall Road, Lahore with request to upload the debar / blacklist of M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore on the website of PPRA.
3. The Medical Superintendent, Sheikh Zayed Hospital, Rahim Yar Khan.
4. The Incharge of Procurement (General, Medicine), SZMC/SZH, R. Y. K
5. The HOD, Radiology Department, SZMC/SZH, Rahim Yar Khan.
6. The Director Finance, SZMC/SZH, R. Y. Khan is hereby directed to forfeit the above mentioned 5% Performance Security deposited by M/s Digionics (Pvt.) Limited, Lahore.
7. M/s Digionics (Pvt.) Limited, 15-Shadman, Jail Road, Lahore.
8. The Incharge of IT Department, SZMC/SZH, R. Y. Khan to publish on its own website.